# Voluntary Product Accessibility Template® (VPAT®)

# Revised Section 508 Edition

**Version 2.5**


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# About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the Revised Section 508 edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018

If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on the ITI Accessibility web page.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as “Information and Communication Technology” (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

# Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

## Getting Started

1. Before creating a report, read all of the materials provided in this document.
2. Determine which accessibility standards/guidelines will be included in the Accessibility Conformance Report and use the appropriate VPAT file.
3. It is the vendor's responsibility to maintain the integrity of the data in the report.

## Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT®.

1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT®"). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
3. A report must contain the following content at a minimum:
    - **Report Title** – In the heading format of "[Company Name] Accessibility Conformance Report"
    - **VPAT Heading Information** – Template version
    - **Name of Product/Version** – Name of Product being reported, including product version identifier if necessary

- **Report Date** – Date of report publication. At a minimum, provide the month and year of the report publication. For example, “May 2016”. If date is included, ensure it is clear “4 May 2016” or “May 4, 2016”.
- **Product Description** – A brief description of the product
- **Contact Information** – Contact Information for follow-up questions. Listing an email is sufficient.
- **Notes** – Any details or further explanation about the product or the report. This section may be left blank.
- **Evaluation Methods Used** – Include a description of evaluation methods used to complete the VPAT for the product under test.
- **Applicable Standards/Guidelines** – A clear indication of which Standards/Guidelines this Conformance Report covers.
    - The list must include only the Standards/Guidelines used to evaluate the product.
    - The applicable Standards/Guidelines that are included in this VPAT edition are:
        - Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)
        - Revised Section 508 standards – the U.S. Federal accessibility standard for ICT Products, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018
    - If other Standards/Guidelines are reported, then use the appropriate VPAT edition.
    - This information can be in a table format at the top of the report with the table heading ‘Standards/Guidelines’ and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed “(yes / no)” for each standard/guideline. To indicate what the report covers leave the appropriate yes or no on each standard/guideline.
    - If multiple Standards or Guideline tables are included, each table must identify the Standard or Guideline that the criteria in that table represent.
- **Terms** – The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the

heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are: This can only be used in WCAG 2.x Level AAA

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

Note: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with WCAG 2.0 Understanding Conformance: This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

- **Tables for Each Standard or Guideline** – Tables showing the responses to the criteria.

4. WCAG Conformance Information – The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
   - These tables are used to answer:
     - Revised Section 508:
       - Chapter 5 Software
       - Chapter 6 Support Documentation
     - The selected levels of WCAG 2.0 Guidelines.
   - If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508, the answers need to be clear about which individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.
5. Remarks and Explanations – Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
   - When the conformance level is ‘Partially Supports’ or ‘Does Not Support’, the remarks should identify:

1. The functions or features with issues
2. How they do not fully support

- If the criterion does not apply, explain why.
- If an accessible alternative is used, describe it.

6. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section does not apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

# Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- **Branding Header:** Company logo or branding information
- **Report Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
- **Notes:** Add any notes applicable to product or the report
  - Additional information about the product version that the document references
  - Any revisions to the document
  - Links to any related documents
  - Additional information describing the product
  - Additional information about what the document does or does not cover
  - Information suggested by the WCAG 2.0 Conformance Claim
  - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- **Evaluation Methods Used –** Information to enter may include the following:
  - Testing is based on knowledge of general product functionality (Instructional note: this would mean the tester knows how to use the common uses and flows of the product in addition to accessibility)

    - Similar to another evaluated product
    - Testing with assistive technologies
    - Published test method (provide name, publisher, URL link)
    - Vendor proprietary test method
    - Other test method
- **Remarks and Explanations:** This section may include:
    - Information regarding the testing of a given criteria.
    - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
    - How the customer can find more information about accessibility issues. One method can be to include the bug ID where customers can call the company's customer support to get additional information.
    - Known workarounds for accessibility issues.
- **Legal Disclaimer:** Area for any legal disclaimer text required by your organization.
- **Report Size:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
    - When an entire section is not being reported on because it does not apply to the product, for example:
        - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
        - A card reader that doesn't have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria doesn't apply.
    - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
    - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
- **WCAG 2.0 Tables:** The WCAG 2.0 criteria are shown in three tables, Level A, Level AA, and Level AAA.
    - If desired, these tables can be combined into one table.
    - When reporting on a level (A, AA or AAA) all criteria for that level must be answered.

- **Language:** Translation to other languages is permitted.
- **Multiple Reports:** When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.
- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
    - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
    - The links to the standards/guidelines can be removed.
- **Ordering of Tables:** The order that the standard and guideline tables appear may be changed to facilitate reading. The current order is WCAG then Section 508. You can change this order to insert the WCAG criteria into the Section 508 tables.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
    - The cells in these rows do not require answers as indicated by "Heading cell – no response required."
    - It is optional to add a response if desired.
    - The shading of the row is also optional.
    - If removing the heading rows, edit the criteria titles so it's clear where they apply.

# Posting the Final Document

- When publishing your Accessibility Conformance Report, be sure to remove the entire first 9 pages of this document, including the table of contents, introductory information and instructions.
- Check for each required item in the VPAT® document:
    - **[Company Name] Accessibility Conformance Report** (report title)
    - **(Based on VPAT® Version 2.5)**
    - **Name of Product/Version**
    - **Report Date**

- **Product Description**
- **Contact Information**
- **Notes**
- **Evaluation Methods Used**
- **Applicable Standards/Guidelines**
- **Terms**
- **Tables for Each Standard or Guideline**
  - Check that there is a response for each criterion for ‘Conformance Level’ and ‘Remarks and Explanations.’

- Verify that the final document is accessible.
- Post your final document on your company’s web site, or make the document available to customers upon request.

# Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

# [Company] Accessibility Conformance Report

# Revised Section 508 Edition

**(Based on VPAT® Version 2.5)**

## Name of Product/Version:

## Report Date:

## Product Description:

## Contact Information:

## Notes:

## Evaluation Methods Used:

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

# Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.1.1 Non-text Content (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| 1.2.2 Captions (Prerecorded) (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| 1.3.1 Info and Relationships (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 602.3 (Support Docs) | | |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.1.2 No Keyboard Trap** (Level A) | Web: | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Electronic Docs:<br>Software:<br>Authoring Tool: | Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web:<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>WCAG 2.0 – Always answer 'Supports'<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata. |
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

# Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA) | Web: | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Electronic Docs:<br>Software:<br>Authoring Tool: | Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software | Web:<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web:<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web:<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

# Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.6 Sign Language (Prerecorded)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **1.2.7 Extended Audio Description (Prerecorded)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **1.2.8 Media Alternative (Prerecorded)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **1.2.9 Audio-only (Live)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **1.4.6 Contrast (Enhanced)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **1.4.7 Low or No Background Audio** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **1.4.8 Visual Presentation** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.9 Images of Text (No Exception)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.1.3 Keyboard (No Exception)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.2.3 No Timing** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.2.4 Interruptions** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.2.5 Re-authenticating** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.3.2 Three Flashes** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.4.8 Location** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.4.9 Link Purpose (Link Only)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **2.4.10 Section Headings** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.1.3 Unusual Words** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.1.4 Abbreviations** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.1.5 Reading Level** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.1.6 Pronunciation** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.2.5 Change on Request** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.3.5 Help** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |
| **3.3.6 Error Prevention (All)** (Level AAA)<br>Revised Section 508 – Does not apply | Web: | Web: |

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | | |
| 302.2 With Limited Vision | | |
| 302.3 Without Perception of Color | | |
| 302.4 Without Hearing | | |
| 302.5 With Limited Hearing | | |
| 302.6 Without Speech | | |
| 302.7 With Limited Manipulation | | |
| 302.8 With Limited Reach and Strength | | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | | |

## Chapter 4: Hardware

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **402 Closed Functionality** | Heading cell – no response required | Heading cell – no response required |
| ***402.1 General*** | Heading cell – no response required | Heading cell – no response required |
| ***402.2 Speech-Output Enabled*** | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | | |
| 402.2.2 Transactional Outputs | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 402.2.3 Speech Delivery Type and Coordination | | |
| 402.2.4 User Control | | |
| 402.2.5 Braille Instructions | | |
| ***402.3 Volume*** | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | | |
| 402.3.2 Non-private Listening | | |
| 402.4 Characters on Display Screens | | |
| 402.5 Characters on Variable Message Signs | | |
| ***403 Biometrics*** | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | | |
| ***404 Preservation of Information Provided for Accessibility*** | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | | |
| ***405 Privacy*** | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | | |
| ***406 Standard Connections*** | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | | |
| ***407 Operable Parts*** | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | | |
| ***407.3 Input Controls*** | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | | |
| 407.3.2 Alphabetic Keys | | |
| 407.3.3 Numeric Keys | | |
| 407.4 Key Repeat | | |
| 407.5 Timed Response | | |
| 407.6 Operation | | |
| 407.7 Tickets, Fare Cards, and Keycards | | |
| ***407.8 Reach Height and Depth*** | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | | |
| 407.8.1.1 Vertical Plane for Side Reach | | |
| 407.8.1.2 Vertical Plane for Forward Reach | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 407.8.2 Side Reach | | |
| 407.8.2.1 Unobstructed Side Reach | | |
| 407.8.2.2 Obstructed Side Reach | | |
| 407.8.3 Forward Reach | | |
| 407.8.3.1 Unobstructed Forward Reach | | |
| 407.8.3.2 Obstructed Forward Reach | | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | | |
| ***408 Display Screens*** | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | | |
| 408.3 Flashing | | |
| ***409 Status Indicators*** | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | | |
| ***410 Color Coding*** | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | | |
| ***411 Audible Signals*** | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | | |
| ***412 ICT with Two-Way Voice Communication*** | Heading cell – no response required | Heading cell – no response required |
| ***412.2 Volume Gain*** | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | | |
| 412.2.2 Volume Gain for Non-Wireline ICT | | |
| ***412.3 Interference Reduction and Magnetic Coupling*** | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | | |
| 412.3.2 Wireline Handsets | | |
| 412.4 Digital Encoding of Speech | | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | | |
| 412.7 Video Communication | | |
| ***412.8 Legacy TTY Support*** | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 412.8.2 Voice and Hearing Carry Over | | |
| 412.8.3 Signal Compatibility | | |
| 412.8.4 Voice Mail and Other Messaging Systems | | |
| ***413 Closed Caption Processing Technologies*** | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | | |
| 413.1.2 Pass-Through of Closed Caption Data | | |
| ***414 Audio Description Processing Technologies*** | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | | |
| 414.1.2 Other ICT | | |
| ***415 User Controls for Captions and Audio Descriptions*** | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | | |
| 415.1.2 Audio Description Controls | | |

# Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| ***502 Interoperability with Assistive Technology*** | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | | |
| 502.2.2 No Disruption of Accessibility Features | | |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | | |
| 502.3.2 Modification of Object Information | | |
| 502.3.3 Row, Column, and Headers | | |
| 502.3.4 Values | | |
| 502.3.5 Modification of Values | | |
| 502.3.6 Label Relationships | | |
| 502.3.7 Hierarchical Relationships | | |
| 502.3.8 Text | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.9 Modification of Text | | |
| 502.3.10 List of Actions | | |
| 502.3.11 Actions on Objects | | |
| 502.3.12 Focus Cursor | | |
| 502.3.13 Modification of Focus Cursor | | |
| 502.3.14 Event Notification | | |
| 502.4 Platform Accessibility Features | | |
| ***503 Applications*** | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | | |
| 503.3 Alternative User Interfaces | | |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | | |
| 503.4.2 Audio Description Controls | | |
| ***504 Authoring Tools*** | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | | |
| 504.2.2 PDF Export | | |
| 504.3 Prompts | | |
| 504.4 Templates | | |

# Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| ***602 Support Documentation*** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | | |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 602.4 Alternate Formats for Non-Electronic Support Documentation | | |
| ***603 Support Services*** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | | |
| 603.3 Accommodation of Communication Needs | | |

# Legal Disclaimer (Company)

*Include your company legal disclaimer here, if needed.*