

# CAL STATE **EAST BAY**



***PRE-DEPARTURE ORIENTATION  
For Admitted International  
Students Entering in Fall 2025***

# Your Hosts Today



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Director  
International Programs

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# Deferral Information

- Please join Thomas and Brian in break-out room now
- Deferral Eligibility:
  - undergraduate or graduate admission for Fall 2025
  - requested I-20 from CSUEB
  - paid I-901 fee (if not yet paid, please make this payment at the [www.FMJFEE.com](http://www.FMJFEE.com) website if you plan to defer)



# You've made a great choice!

- Academic Excellence with Economic Value
- Priced among most affordable public universities
- Private College Environment- small class sizes, personalized learning
- One of most diverse universities in the U.S.
- You'll love California's mild weather, multicultural communities, internship opportunities and job prospects after graduation



# Agenda

- Introduction of international programs offices
- Location & Weather
- Applying for your Visa
- Airports in the Bay Area
- What to Expect at the Port of Entry
- What to Pack in Carry-On Luggage
- Getting to CSUEB/Airport Pickup
- Housing, Dining & Life at the Bay
- Class Registration and Clearing Enrollment Holds
- Fee Payment and Installment Plans
- Health Insurance & Immunizations
- Internships/Working in the USA
- Orientation & Arrival Checklist
- Campus Resources
- Academic Calendar
- Helpful Links/ Contacts / Q & A





# International Programs at CSUEB



## Center for International Education (CIE)

- International student advising on immigration for F-1 students
- Health insurance enrollment
- Internship and work authorization
- SEVIS record
- Study Abroad

Email: [cie@csueastbay.edu](mailto:cie@csueastbay.edu)

Tel: (510) 885-2880

## International Admission Office (IAO)

- Application
- Admission Process
- Transfer credits (undergraduate)
- Official Transcript holds

Email: [iao@csueastbay.edu](mailto:iao@csueastbay.edu)

Tel: (510) 885-7571

## International Recruitment & Marketing

- Agent issues
- Success stories for marketing

Email: [intlrecruiting@csueastbay.edu](mailto:intlrecruiting@csueastbay.edu)

## Global Academy

- Intensive English Program
- Conditional Admission
- Pre-Business Analytics Program

Email: [globalacademy@csueastbay.edu](mailto:globalacademy@csueastbay.edu)

Tel: (510) 885-2358

# Location & Weather



## Weather :

- Mediterranean climate (mild winter/cool summer)
- Summer: average temperature 15-25°C
- Winter: average temperature 5-15°C



## Location: City = Hayward

- In San Francisco Bay Area
- 37 km to San Francisco city
- 42 km to Silicon Valley
- Safe living & learning environment
- Campus overlooks the San Francisco Bay



# Applying for your F-1 visa

**US regulations now allow for issuance of the F-1 student visa up to 365 days in advance of the I-20 program start date.**

**As soon as possible after receiving your admission decision, check your Horizon email for a link to submit financial documents and I-20 consent. Processing time is 2-3 weeks after receipt of your documents.**

**Didn't get a link?**  
Email us for assistance:  
[csueb.i20@csueastbay.edu](mailto:csueb.i20@csueastbay.edu)

Once you receive your I-20, follow these steps to apply for a visa:

- 1) Contact your local U.S. Embassy or Consulate to ask about how to get an F-1 international student visa. For a list of Consulates and Embassies see: <http://usembassy.gov>
- 2) Complete visa Form DS-160: Online Nonimmigrant Visa Application. Form DS-160 is submitted electronically to the Department of State website via the Internet: <https://ceac.state.gov/genniv>
- 3) Follow the U.S. Embassy/Consulate's instructions to schedule a visa interview.
- 4) Pay the Visa Application Fee following instructions provided by the embassy/consulate.
- 5) Pay the SEVIS Fee by completing Form I-901 online at [www.FMJfee.com](http://www.FMJfee.com) at least three (3) days before your visa interview
- 6) Prepare and bring the documents required by the U.S. Embassy/Consulate for your visa interview.
- 7) Remain calm and answer all the Visa Officer's questions openly and honestly





# Flying into the Bay Area

- San Francisco Bay Area Airports
  - San Francisco International Airport (SFO)
  - Oakland International Airport (OAK)
  - San Jose International Airport (SJO)
- What to expect on Arrival at the Port of Entry (first airport you land at in the U.S.)
  - When entering the U.S. from abroad, everyone (including American Citizens), is subject to questioning by US Customs and Border Protection (CBP).
  - Primary Inspection will be where a CBP Officer will ask you to present I-20 and answer questions about where you are arriving from and the purpose of your stay in the U.S.
  - If the CBP officer cannot initially verify your information or you do not have all of the required documentation, you may be directed to another interview area in the airport area known as “secondary inspection.”  
Secondary inspection allows CPB to access your SEVIS record and conduct additional research in order to verify information without causing delays for other arriving passengers.



# Things to keep in mind when speaking with CBP:

- Say clearly: “I’m an F-1 student coming to the U.S. to study.”
- Know your program, how long your degree takes, and why you chose this university/major.
- F-1 is a student visa. It’s a non-immigrant visa, NOT a work visa.

Department of Homeland Security U.S. Immigration and Customs Enforcement		I-20, Certificate of Eligibility for Nonimmigrant Student Status FORM NO. 1-01-0004	
<b>SEVIS ID: N0004705512</b>			
<b>NOMINEE/PRIMARY NAME</b> Doe John	<b>GIVEN NAME</b> John	<b>CLASS</b> <b>F-1</b> ACADEMIC AND LANGUAGE	
<b>PROPOSED NAME</b> John Doe-John	<b>PANPFORM NAME</b> John Doe-John		
<b>DATE OF BIRTH</b> 01 JANUARY 1995	<b>COUNTRY OF CITIZENSHIP</b> UNITED STATES	<b>ADMISSION NUMBER</b> John Doe-00123	
<b>FORMER REASON</b> ACADEMIC ADMISSION	<b>LEGACY NAME</b> John Doe-00123		
<b>SCHOOL INFORMATION</b>			
<b>SCHOOL NAME</b> ABC School Inc. Address: 1234 Main St. Suite 100, New York, NY 10001	<b>SCHOOL ADDRESS</b> 1234 Main St. Suite 100, New York, NY 10001		
<b>SCHOOL PHONE</b> 212 555-1234	<b>SCHOOL FAX</b> 212 555-5678	<b>SCHOOL COORDINATOR</b> John Doe	<b>SCHOOL COORDINATOR PHONE</b> 212 555-9012
<b>PROGRAM OF STUDY</b>			
<b>DEGREE LEVEL</b> Bachelor's	<b>MAJOR 1</b> Computer Science	<b>MAJOR 2</b> Mathematics	
<b>PROGRAM LENGTH</b> 4 years	<b>PROGRAM END DATE</b> 31 MAY 2020	<b>ENGLISH PROFICIENCY</b> TOEFL 100	<b>ENGLISH PROFICIENCY NOTES</b> Student is proficient
<b>PROGRAM START DATE</b> 01 SEPTEMBER 2019	<b>PROGRAM END DATE</b> 31 MAY 2020		
<b>FINANCIALS</b>			
<b>STUDENT'S FINANCIAL INFORMATION</b>	<b>STUDENT'S FINANCIAL INFORMATION</b>		
Income and Tax \$ 25,000	Income and Tax \$ 25,000	Income and Tax \$ 25,000	Income and Tax \$ 25,000
Savings Expenses \$ 5,000	Savings Expenses \$ 5,000	Savings Expenses \$ 5,000	Savings Expenses \$ 5,000
Resources (if dependent on US) \$ 5,000	Resources (if dependent on US) \$ 5,000	Resources (if dependent on US) \$ 5,000	Resources (if dependent on US) \$ 5,000
TOTAL \$ 35,000	TOTAL \$ 35,000	TOTAL \$ 35,000	TOTAL \$ 35,000
<b>REMARKS</b> Information correct as of 01/25/2019. Class of 2020. No other changes.			
<b>SCHOOL ATTESTATION</b>			
I certify under penalty of perjury that all information provided herein was true and correct as of the date of this statement. I am a duly authorized representative of the school named above and I am authorized to sign this statement on behalf of the school. I am a duly authorized representative of the school named above and I am authorized to sign this statement on behalf of the school.			
<b>SIGNATURE OF SCHOOL OFFICIAL</b> John Doe	<b>DATE SIGNED</b> 01 APRIL 2019	<b>PLACE SIGNED</b> NY, New York	
<b>STUDENT ATTESTATION</b>			
I have read and agree to comply with the terms and conditions of my admission and those of any extension of stay. I certify that all information provided on this form is true and correct to the best of my knowledge. I certify that I will comply with all laws and regulations of the United States, including but not limited to, the terms of my admission and those of any extension of stay. I am a duly authorized representative of the school named above and I am authorized to sign this statement on behalf of the school.			
<b>SIGNATURE OF STUDENT</b> John Doe	<b>DATE SIGNED</b> 01 APRIL 2019	<b>PLACE SIGNED</b> NY, New York	
<b>SIGNATURE OF PARENT OR GUARDIAN</b> John Doe	<b>SIGNATURE</b> John Doe	<b>ADDRESS (if different from school address)</b> John Doe, 1234 Main St. Suite 100, New York, NY 10001	<b>DATE</b> 01 APRIL 2019

# What to Expect at Port of Entry

Once your inspection is successfully completed, the inspecting officer will:

- Review your passport and visa and may stamp your passport for duration of status (“D/S”) for F and J visa holders with date and port of entry (many airports no longer stamp passports)
- Process an electronic I-94 arrival/departure record online.

*Be aware that you will need to submit a PDF copy of this record later to CIE office (download from <https://i94.cbp.dhs.gov>)*



# Carry on Luggage

## DO carry

- Passport with F1 visa
- I-20
- Admission Letter and other supporting documents used during visa application
- Credit Card
- Traveler's Checks
- Cell Phone
- Small Amount of Cash
- Clothes/personal items for 1-2 days (in case of delays or lost luggage)

## DON'T bring

- Fruits
- Meat
- Any white powders
- A lot of Cash



**If Arriving By Air:** Flight attendants will distribute Customs Declaration Forms (CF-6059). These must be completed prior to landing.

See our [suggested packing list](#) online for tips about what to bring in your checked bags

# Getting to CSUEB from Bay Area Airports

- **San Francisco International Airport (SFO)**
  - 30-35 minutes drive from CSUEB Hayward main campus
  - taxi ride \$105-125 to campus (+tip 20%)
  - more info @ [www.flysfo.com/to-from/ground-transportation](http://www.flysfo.com/to-from/ground-transportation)
  - BART from SFO to Hayward = \$11.75
- **Oakland International Airport (OAK)**
  - about 20-30 minutes drive from CSUEB Hayward campus
  - taxi ride \$50-65 to campus (+tip 20%)
  - more info @ [www.iflyoak.com/ground-transportation](http://www.iflyoak.com/ground-transportation)
  - BART from OAK to Hayward = \$9.55
- **San Jose International airport (SJC)**
  - Located Southeast of CSUEB Hayward campus, about 40-50 minutes drive from the campus
  - taxi ride \$109-115 to campus (+tip 20%)
  - more information @: [www.flysanjose.com](http://www.flysanjose.com)



Image from studiogstock / Freepik

*If you plan to use a transportation network app, download the Uber/Lyft/Wingz app before leaving home;*

*Pre-paid SIM cards are available for purchase at SFO at the TripTel store near Starbucks in the International Arrivals area. See <https://triptel.com> for more information.*

Transportation network apps



# Public Transportation to and from Campus

## Train system- Bay Area Rapid Transit

Shuttle bus from campus to BART stations is discontinuing service August 18.



**AC Transit Buses-** CSUEB students may apply online for a **free AC Transit Easy Pass** for unlimited rides on local buses. Alameda Bus #60 runs from Hayward BART to CSUEB.





# Housing

## **On-Campus Housing - Pioneer Heights**

[www.csueastbay.edu/housing/prospective-residents](http://www.csueastbay.edu/housing/prospective-residents)

About 10% of students (around 1,000 students) live on-campus

- Must sign contract for one year
- University Housing Application opened to new students April 10
- Furnished Apartments with Utilities included (& free laundry!)
- Family housing available
- Fall 2025 Move-in date: Thursday, August 14
- Questions? contact [housing@csueastbay.edu](mailto:housing@csueastbay.edu)

## **Off-Campus Housing near campus**

[www.csueastbay.edu/cie/f-1-students/new-students/housing.html](http://www.csueastbay.edu/cie/f-1-students/new-students/housing.html)

500+ students live in apartments surrounding campus or commute

- 1 bedroom apt: \$2,094 - \$2,736 /month
  - 2 bedroom apt: \$2,100 - \$3,321 /month
  - 3 bedroom apt: \$3,275/month
- plus utilities; students usually share

Pioneer Heights



Apartment  
near campus



# Dining Commons/ Pioneer Kitchen

- Offers Three Meals a day
- All you care to eat
- Includes vegetarian options
- Flexible Meal plans
- Dine with a view of the Bay!



## Other Dining options on campus:



- Starbucks
- Panda Express
- Einstein Bros Bagels
- Halal Bites of Chicago
- Wild Blue (poke bowl/boba drinks)
- The Market (convenience store)
- Angelica's Taqueria (coming soon!)

+ Food trucks twice a week





# Student Life on Campus

**Student Unions-** place to meet, eat, relax

**GameZone (in old Union)-**

- Indoor recreational room with pool tables, air hockey, & basketball free throw games, etc.
- GameCave- a custom video gaming room
- Equipment Rental counter also has board games

**Student Life and Leadership Programs-**

- 65+ recognized clubs/organizations

**Associated Students, Inc.-** student government and event organizers (movie nights, comedians, etc.)

**NCAA Division II Athletics-** 6 men's & 8 women's sports teams- cheer on your fellow Pioneers!





# Student Life on Campus - Fitness

## Recreation and Wellness (RAW) Center

Free services for matriculated students:

- indoor track
- cardiovascular equipment
- strength training equipment & boxing bags
- group fitness classes
- locker rooms with private showers
- basketball gym

## Other Sports facilities on campus:

Swimming pool, soccer field, tennis courts, baseball field, gymnasium (basketball, volleyball/badminton courts)

See our video [How to Use Recreation and Wellness Services](#)



How to Use Recreation and Wellness Services



# Before registering for classes

- **Know your NetID** (Student ID) : ab1234
- **Accept Admission Offer** log into MyCSUEB ([my.csueastbay.edu](http://my.csueastbay.edu)) & look for the “Accept Admission” link on the left side of the page

*When confirming intent to enroll, undergraduate students must pay a \$110 deposit fee which will be applied toward the undergraduate student orientation program. See [www.csueastbay.edu/admissions/accept-admission-offer.html](http://www.csueastbay.edu/admissions/accept-admission-offer.html). This deposit is not required for 2<sup>nd</sup> bachelor's degrees or graduate level students.*

- **Check MyCSUEB “To Do List”** to complete required items which may include submission of documents or test scores.
- **Check MyCSUEB for any possible [registration holds](#).**
- **Review the “[important dates](#)”** webpage for enrollment periods
- **See website for How to Register for Classes:**  
[www.csueastbay.edu/registrar/register/how-to-register-for-classes.html](http://www.csueastbay.edu/registrar/register/how-to-register-for-classes.html)

# Transcripts Hold



## Provisionally Admitted Students

Submit official documents to the  
**International Admissions Office** as follows:

- **By Mail/Courier:** Send to the International Admissions Office, Cal State East Bay, 25800 Carlos Bee Blvd., SF102, Hayward, CA 94542.
- **Electronic Transcripts/Mark Sheets and Degree Certificates:** Please email the documents to [IAOoffdocuments@csueastbay.edu](mailto:IAOoffdocuments@csueastbay.edu). The documents must be sent directly from the institution's registrar's office or office of examinations. The International Admissions Office reserves the right to verify the sender of these documents before accepting them as official.
- **In Person Drop Off:** Hand-delivered in a sealed envelope from the institution to Cal State East Bay's International Admissions Office located in the Student and Faculty Support building on the Hayward Campus in SF102.

Your provisional admission will not be cleared until you meet all university requirements.



# Insurance Hold

- **Health insurance is Mandatory for all F-1 students** in California and there are few exceptions to the CSUEB-sponsored plan which can be purchased via CIE website.
  - If you have US-based employer-sponsored insurance or insurance provided by a government-sponsored scholarship program, see the CIE website for instructions on requesting approval for these policies: [www.csueastbay.edu/cie/f-1-students/new-students/insurance.html](http://www.csueastbay.edu/cie/f-1-students/new-students/insurance.html)
- Be sure to always check the term for which your hold is placed.

The Start Date shows the date the hold was created by the system-  
**this date does not matter**

Hold Details	
International Health Insurance	
Department	University Extension
Reason	International Health Insurance
Start Date	03/01/2012
Start Term	Summer Session 2023

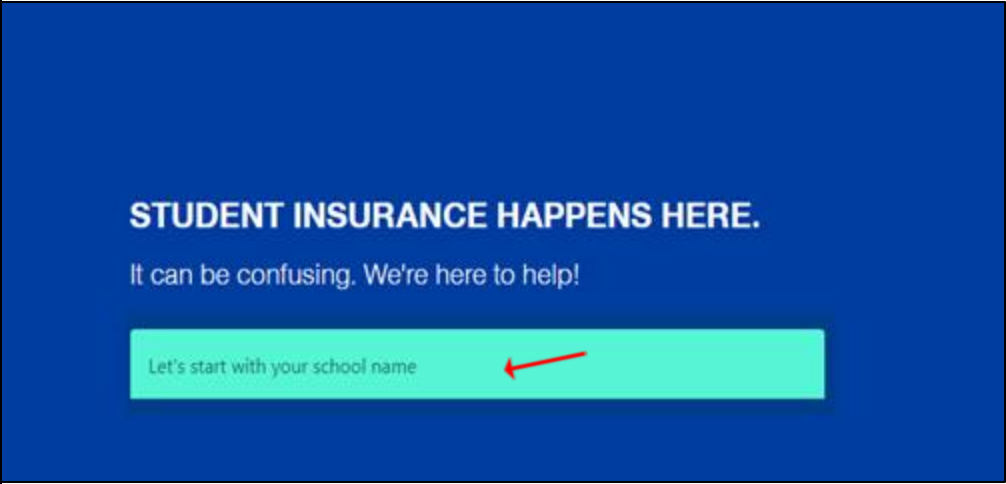
**The Start Term shows the term your hold is for.** If it says, "Begin Term Svc Indicator," the hold is for your first term. Once you have cleared this hold, it will show future term dates (e.g. Spring 2026, Summer 2026, Fall 2026, etc)

- Holds are moved within 24 hours after you complete your purchase; plan accordingly! The hold will never go away, but will automatically move to the next term.
- Questions? Contact [csuebhealthinsurance@csueastbay.edu](mailto:csuebhealthinsurance@csueastbay.edu)

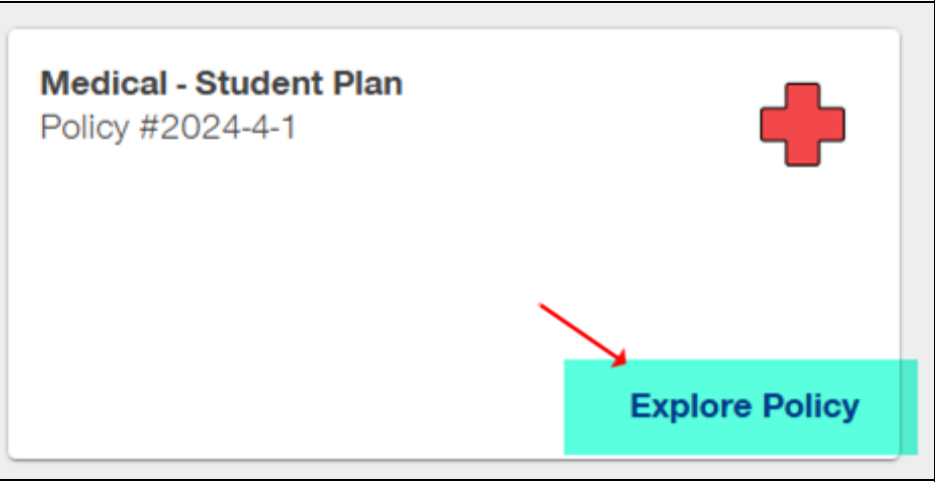
# Health Insurance Enrollment

For CSUEB sponsored plan, enroll online (after March 31) at [www.uhcsr.com](http://www.uhcsr.com)

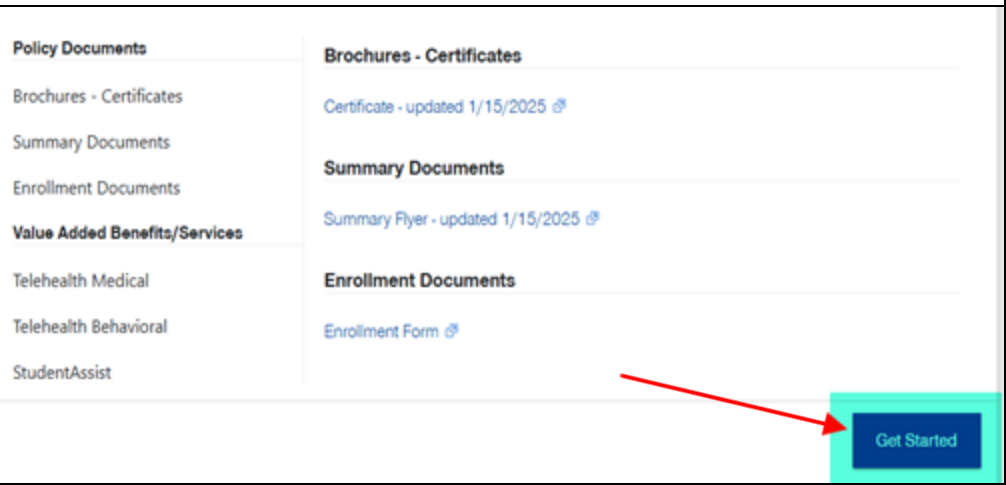
**STEP 1:** On UHC site, type “CSUEB” to pull up our school



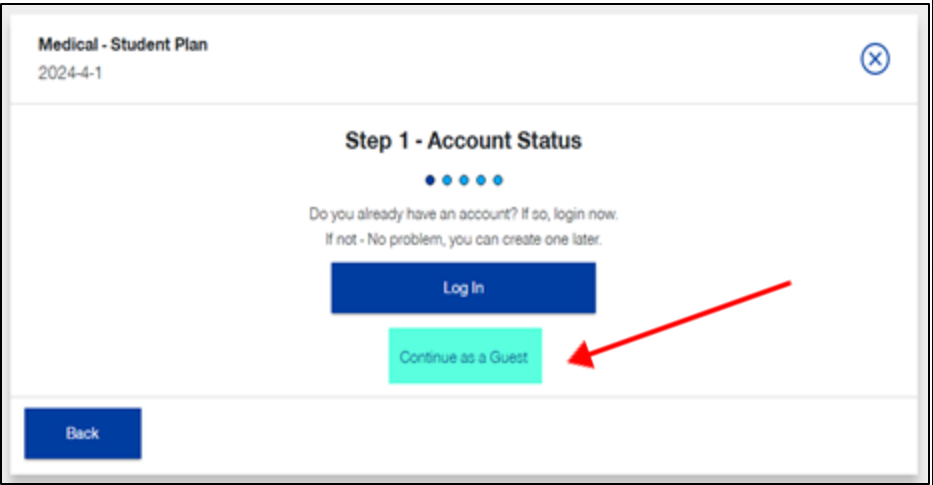
**STEP 2:** Select the *Explore Policy* Link



**STEP 3:** Select the *Get Started* link



**STEP 4:** Select the *Continue as Guest* link



**Enroll by semester-**

- Fall Semester Cost = \$656
- Fall Coverage Dates = 8/1/25 to 12/31/25
- Spring Semester Cost = \$648
- Spring Coverage Dates = 1/1/26 to 5/31/26

After the first academic year, you can choose an annual plan that starts June 1 (if you are staying over the summer).

*\*NOTE: If you enroll in summer session, you must also enroll in insurance for summer*

Refunds are possible during first 30 days of policy (only if you withdraw from all classes or do not enter the U.S.)

# Health Insurance Enrollment

When completing the form, note the following:

- Select your “insurance category” from dropdown menu
- enter your U.S. zip code if you know it already (or CSUEB’s)
- click the checkbox and select the [Next](#) link to proceed

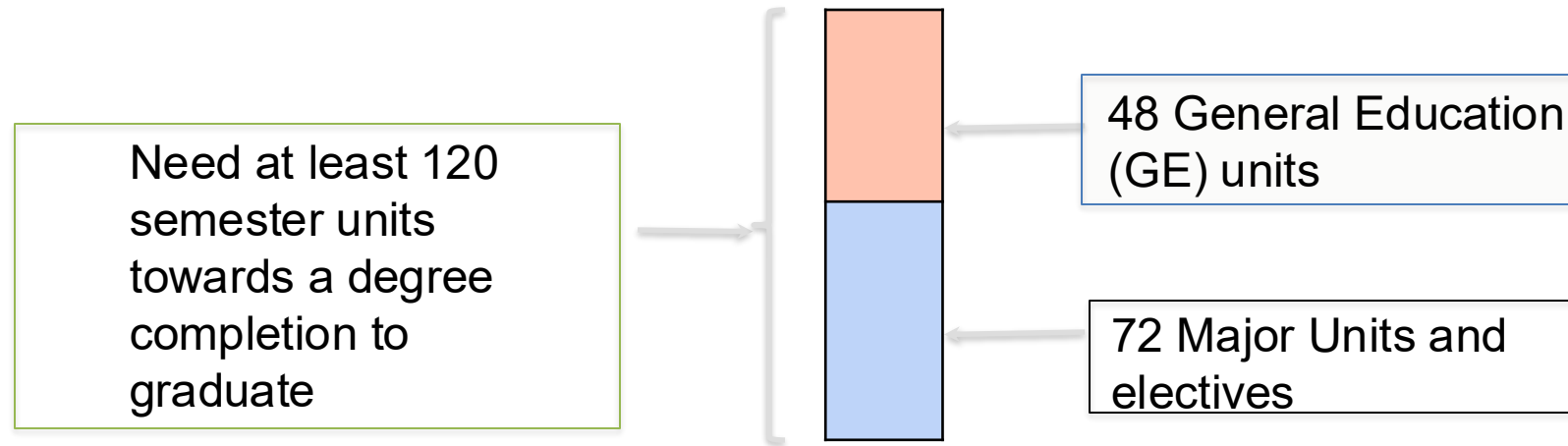
- Graduate- master's degree and certificate students
- Undergraduate- bachelor's degree, 2nd bachelor's degree and J-1 Exchange students
- Global Academy Students- Intensive English, Pre-Business Analytics, Pre-Graduate Studies, and Visiting Student Program students

The screenshot shows a web form titled "Step 2 - Basic Info" with a progress indicator of four dots, the first of which is filled. Below the title is the text "Hi there! Tell us a little bit about yourself." and a legend: "\* Indicates required field". The form contains three main input areas, each highlighted with a red box and a red arrow pointing to it from the left: 1. A dropdown menu labeled "What Insurance category best describes you?\*" with a downward arrow icon. 2. A text input field labeled "Zip Code\*" with a red box around it containing the text "CSUEB's zip code = 94542". 3. A checkbox labeled "I have read all applicable plan documents.\*" which is checked. At the bottom of the form are two buttons: a blue "Back" button on the left and a blue "Next" button on the right, which is also highlighted with a red box and a red arrow pointing to it from the left.

- if you do not have a permanent U.S. address, you may enter the school's address as a placeholder.
- If you enter the school's address, you will have to update your permanent address at a later date.
- After all contact information is entered, you will be prompted to pay by credit card or electronic check.



# Undergraduate Enrollment: General Education vs Major



Undergraduate students will have two academic advisors:

- **General Education advisor** (Mr. Sam Tran)
- **Major advisor** (in Academic Department)



Sam Tran

International Student  
Academic Advisor

[sam.tran@csueastbay.edu](mailto:sam.tran@csueastbay.edu)

*\*Note: Athletes may work with another counselor-  
ask your coach for assistance*

# Enrolling in Classes

## Undergraduate students

- Minimum 12 units/semester to be considered full-time
- 15 units/semester recommended to graduate in 4 years
- Maximum of 18 units/semester allowed
- *Be sure to clear all holds before contacting an advisor!*

**Freshmen** should review the [GE/Breadth](https://www.csueastbay.edu/ge) website [www.csueastbay.edu/ge](https://www.csueastbay.edu/ge) to understand these requirements.

- If you have A-level, AP, IB, CLEP, CBSE, or community college credit, alert your advisor so you may receive credit.
- Consult with your General Education Academic Advisor before registering!



# Enrolling in Classes

## Undergraduate students

### Upper Division Transfer students

- Transcript evaluations for transfer students are processed by International Admission Counselors in International Admissions Office.
- Contact an academic advisor in your college or department for assistance selecting classes (not sure who that is? email [whoismyadvisor@csueastbay.edu](mailto:whoismyadvisor@csueastbay.edu))





# Enrolling in Classes

## Graduate student enrollment

- During your enrollment period, enroll directly on MyCSUEB with advice from Graduate department if needed.
- Must take minimum 8 units per semester to be considered full-time. (Most students will take 9 units = 3 classes x 3 units) *Note: some graduate business programs offer intensive 7-week sessions in addition to semester long classes.*
- NOTE: You must maintain a 3.0 GPA to remain in good standing. If the student's GPA falls below 3.00, they will be placed on **Academic Alert**. A student may be subject to **Academic Disqualification** if during any semester while on alert they do not achieve the minimum 3.0 GPA in all units taken after admission to their graduate program.



# International Tuition and Fees

per academic year (2 semesters)  
as of 2025-26 academic year

Level	Tuition	Total for I-20
<b>Undergraduate</b> (Based on 12 units/semester)	\$18,605	<b>\$43,592</b>
<b>Graduate</b> (Based on 9 units/semester)	\$17,555	<b>\$42,542</b>
<b>Graduate Business</b> (MBA/MSBA/MSMA) (Based on 9 units/semester)	\$23,009	<b>\$47,996</b>

Living expenses = \$22,924 (Varies from student to student)

Health Insurance = \$2,063\* (+ additional if study in summer)

❖ *Tuition & Fees are subject to change.*

❖ *Payment plans are available.*

# Tuition Fee Payment

- After you enroll in classes, Student Finance will charge your MyCSUEB Student account for the amount you owe for the semester.
- You must pay all fees charged to your account by the fee payment deadline listed on the [Important Dates](#) page.
- Students who enroll or add classes during late registration will be assessed a \$25 late fee.
- Payment can be made by cash or check in person at the Cashier's office or electronically by eCheck, credit card, or wire transfer.
- Payment must be received by 4 p.m. Pacific time on the fee payment deadline day, or enrolled/waitlisted courses are subject to being dropped



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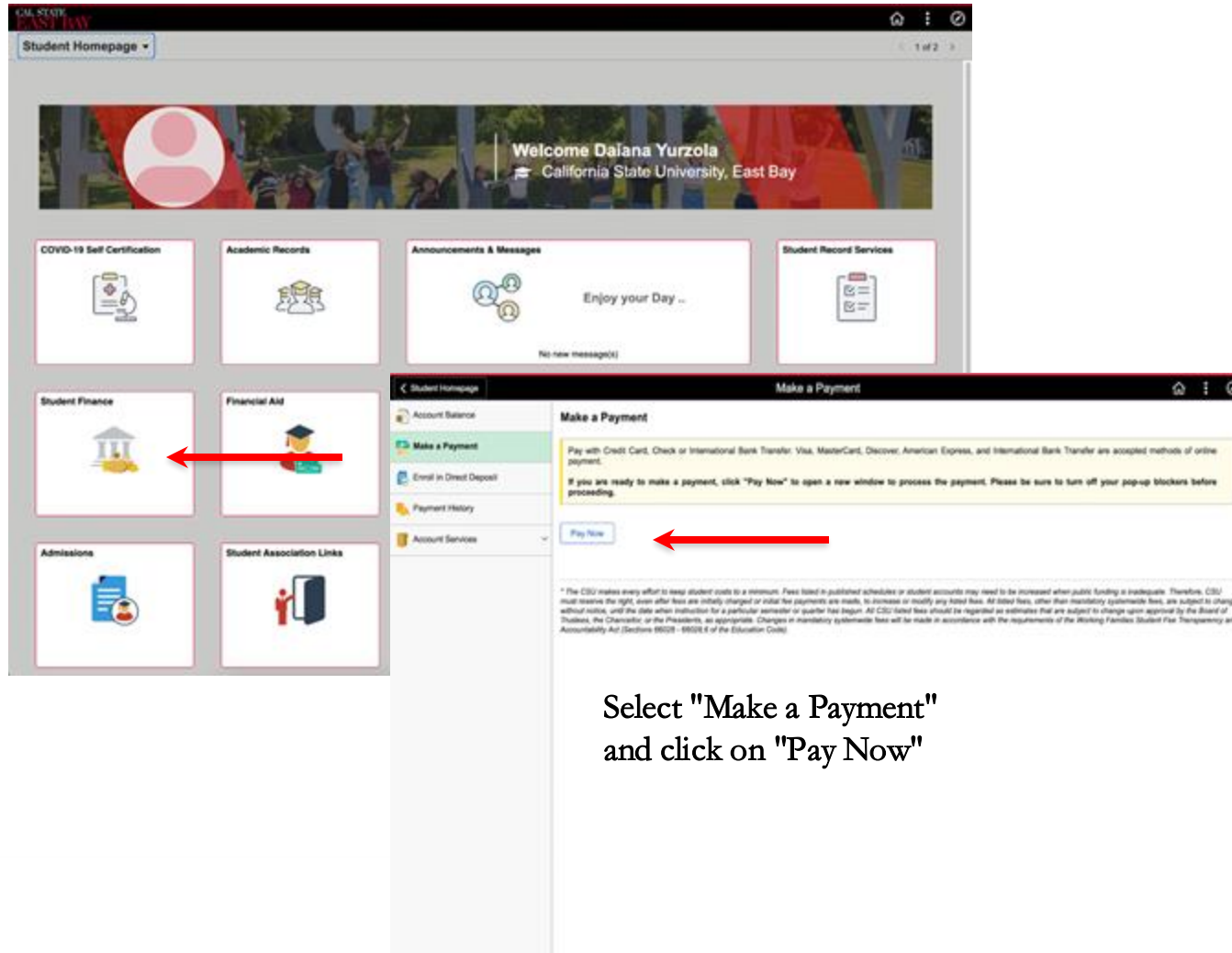


This Photo by Unknown Author is licensed under [CC BY-NC-ND](#)



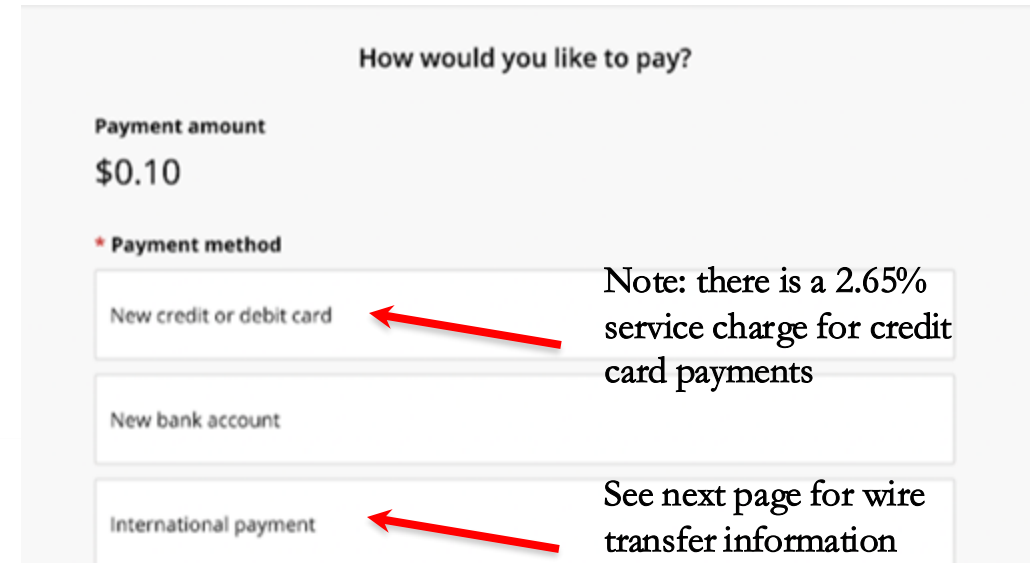
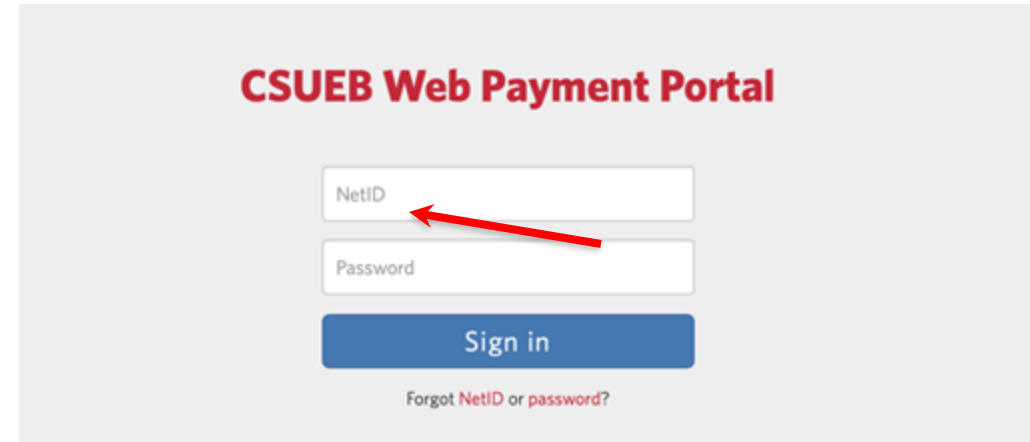
# How to Pay

1. Login MyCSUEB and select Student Finance



Select "Make a Payment"  
and click on "Pay Now"

2. Enter NetID & password to access web payment portal  
and then select how you would like to pay



# How to Pay by Wire Transfer

Cal State East Bay has partnered with [Convera](#) to streamline the tuition payment process using [CASHNet SmartPay](#) for our international students.

Using the [Convera](#) payment platform you are able to:

- Pay in your home currency or the currency of your choice.
- Receive competitive exchange rates saving a significant amount of money, as compared to traditional banks.
- Note: Payments via the Convera platform take an average of 3-7 business days to complete. Plan ahead to meet payment deadlines!



**convera**

**Pay your student fees easily with Convera**

1 Go to:  
<https://wapps1.csueastbay.edu/web-payment/>

2 Enter details

- Choose the country you're paying from and enter the details about your payment
- Choose your preferred payment method
- Enter student details and confirm who is making the payment

3 Make payment

Complete your payment transaction:

- **Bank Transfer:** receive payment instructions for online banking or paying direct through your bank
- **In person:** receive payment instructions for an in-person transfer
- **Online:** select from a variety of providers

4 Track it

Track your payment status by email and SMS (data rates may apply)

Payment providers: Alipay, ChinaPay, WeChat Pay, Trustly, SOFORT, POLI, VISA, Mastercard, JCB, Discover, iDEAL, and others.

Please note that some payment options may not be available through your institution's platform.

See our video [How to Pay Fees by Wire Transfer](#) for a step-by-step overview of the wire payment process.



# Tuition Refunds

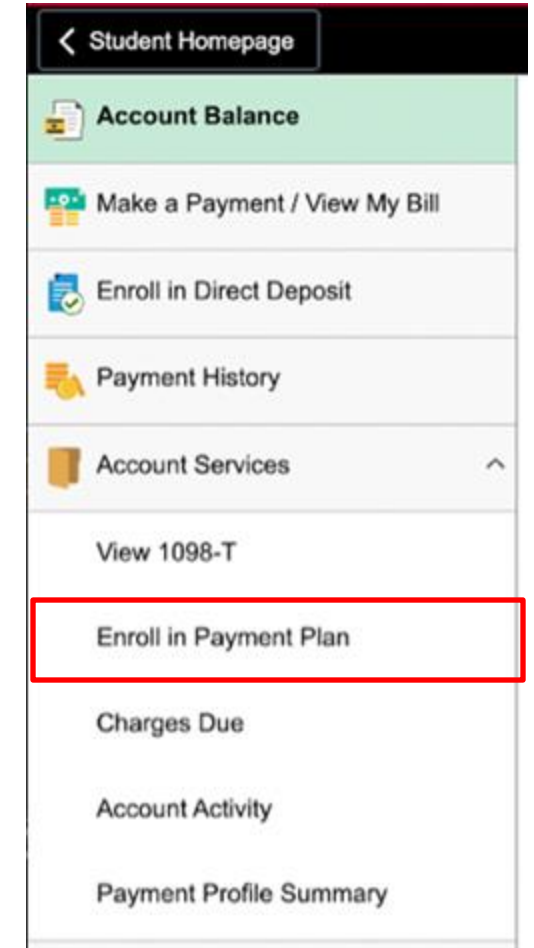
<https://www.csueastbay.edu/student-financial-services>

- **Refunds will automatically be credited to your University account.** If you do not wish the refund to remain in your University account, you may **apply for a refund by completing the Refund Request Form** on website above.
- **The refund will be processed back to the original form of payment.** All payments made by cash, check, money order, or cashier's check will be refunded by check. *Checks can only be mailed to U.S. addresses.* Payments made by credit card will be refunded back to your credit card.
- **All refunds are subject to a \$10 refund processing fee.**
- Students who drop all classes or cancel Enrollment in MyCSUEB before the beginning of the semester, will be entitled to 100% refund of all mandatory Tuition fees paid, and foreign/non-resident fees.
- Students who drop ALL units in MyCSUEB or are dropped for non-payment will be charged a prorated amount of mandatory tuition fees (and non-resident fees) for each day they are enrolled, beginning with the first day of the semester, until the date when all classes were dropped.
- Refunds will be processed at the end of the add/drop period and will be processed in 7-10 business days.



# How to Sign Up and Pay in Installments

- To sign up for fee installment plan, find the "Enroll in Payment Plan" option inside your **MyCSUEB** under My Finances or under Student Center.
- Be sure to make your first payment by the fee payment due date.
- See the complete fees, agreement details and payment due dates inside Student Center.
- There is a non-refundable \$30 service fee for enrolling in a payment plan for the semester.
- Instructions are available at: [www.csueastbay.edu/student-financial-services/files/docs/how-to-enroll-in-the-installment-payment-plan.pdf](http://www.csueastbay.edu/student-financial-services/files/docs/how-to-enroll-in-the-installment-payment-plan.pdf)



# Installment Payment Plans



*Image by Freepik*

- The tuition and campus fees are split into **three (3) installments**.
- **Installments are not equal**- some fees must be paid in the first payment.
- When registering for a payment plan, be sure to **select the correct enrollment category** for your academic program:
  - **Matriculated student**- All undergraduate students; All graduate students except those listed below
  - **Special Session student**- M.S. Accountancy, One-Year M.B.A., Pre-Professional Health Academic Program (PHAP)
- See [www.csueastbay.edu/student-financial-services/fall-2025/fee-installment-plan-revamp.html](http://www.csueastbay.edu/student-financial-services/fall-2025/fee-installment-plan-revamp.html)

Enroll by date	Installment dates
enroll in classes by August 10 and in installment plan before August 12, 2025	<b>August 12, 2025 - 1st installment due</b> <b>September 12, 2025 - 2nd installment due</b> <b>October 12, 2025 - 3rd installment due</b>

*\* A \$20.00 late fee will be assessed per each late installment payment.*

# Undergraduate Orientation Information

**International Orientation Registration will be available via MyCSUEB in mid-late June. Do not sign up for sessions offered in July. Watch your horizon email for more information.**

## International Student Orientation

- **Plan to attend all day on campus Friday, August 15**  
(international orientation in morning; lunch provided; campus tour and sessions by Student Leadership and Involvement Center (SLIC) in afternoon)

**See Undergraduate Pre-Orientation website:**

- [www.csueastbay.edu/orientation/pre-orientation/index.html](http://www.csueastbay.edu/orientation/pre-orientation/index.html)



*Lunch at Pioneer Kitchen during orientation*

**Additional Transfer orientation is required for all transfer students**

- Choose from five In-Person sessions in June (June 5, 10, 12, 17, 26).
- See Orientation website for details: [www.csueastbay.edu/orientation/transfer](http://www.csueastbay.edu/orientation/transfer)



# Graduate Orientation and Advising

- **CIE will host Orientation / Immigration Session on campus Friday, August 15. International Orientation Registration will be available via MyCSUEB in mid-late June.**
- The **Office of Graduate Studies** hosts their orientation the same day as international orientation (international orientation in morning, lunch provided; graduate orientation in afternoon)
- Your **Academic Department** may also offer a program-specific orientation. Check your horizon email or contact your academic department or your program's graduate coordinator for more information.

*Not sure who your graduate advisor is?*

See the Graduate Program Directory for Faculty Coordinators in Each Department:  
[www.csueastbay.edu/graduate-studies/graduate-program-directory.html](http://www.csueastbay.edu/graduate-studies/graduate-program-directory.html)

# Graduate Student Ambassadors

Connect via [LinkedIn](#) with the following students for program specific questions:

1. **Saijyoti Gurulingappa Meti**, MS Computer Science

 <https://www.linkedin.com/in/saijyotimeti/>

2. David Cox, MBA

 <https://www.linkedin.com/in/davidhcox/>

3. **Shashidhar Chowgle**, MS Marketing Analytics

 <https://www.linkedin.com/in/shashidhar-chowgle>

4. Klara Gutierrez, Master of Social Work (MSW)

 <https://www.linkedin.com/in/klara-gutierrez>

5. **Divya Veligandla**, MS Business Analytics

 <https://www.linkedin.com/in/divya-veligandla/>

6. **Ketaki Shinde**, MS Construction Management

 <https://www.linkedin.com/in/ketakishinde16/>

7. Violet Becerra, MA History

 <https://www.linkedin.com/in/violetbecerra3>

\* **bolded names** = international students

Follow @graduatestudiescsueb on IG to learn more about our ambassadors!

# Immunization Requirements

California State University, East Bay [vaccine requirements and recommendations](#)

**Required: Hepatitis B Vaccine**, if age 18 years or younger

## **Recommended immunizations and screening:**

- Influenza Vaccine
- Measles/Mumps/Rubella (MMR)
- Varicella (Chickenpox)
- Tetanus, Diphtheria and Pertussis (Tdap)
- **Meningococcal**, if age 21 years or younger; ***required if staying in on-campus housing***
- Hepatitis A
- Hepatitis B (age 19 and older)
- Human Papillomavirus (HPV) Vaccine
- Pneumococcal Vaccine
- Polio Vaccine
- Tuberculosis (TB) Screen/Risk Assessment

Once you have accepted your offer of admission, ***students under the age of 19*** will receive an email invitation to your Horizon email account from [COMPLIO](#) which is an online platform where you must upload your immunization records if you are required to submit immunizations. Contact [complio@americandatabank.com](mailto:complio@americandatabank.com) for any questions.

**Deadline to submit proof of immunizations: October 1** *(if you do not meet this deadline you will have a registration hold for Spring classes; if you are unable to get the required immunizations or tests in your home country, you may get them at Student Health and Counseling, but this is not covered by the student health insurance)*



# Check in with CIE

**Upon Arrival at Cal State East Bay** all new international students should check-in (online) immediately with the Center for International Education (CIE) by following instructions on the CIE website. Documents you will need to submit include:

- New Student Information Form --this online form will ask you to provide your USA address and phone number (wait to submit until you have these)
- Passport- copy of your bio page in your passport
- I-94 (<http://www.cbp.gov/i94>)
  - I-94 Record page &
  - I-94 Travel History page

NOTE: If you are transferring from another school in the U.S. (from high school, community college, university/undergraduate or graduate) as an F-1 student, you must complete the transfer of your immigration status to Cal State East Bay within 15 days of the beginning of the semester.



# Arrival Checklist- Intro to the Bay Card

**BayCard** = student ID/library card

[www.csueastbay.edu/baycard/](http://www.csueastbay.edu/baycard/)

- The BayCard connects you to campus – granting you access to the campus shuttle & many buildings (including on-campus apartments and residence hall buildings), equipment check-out, student services and more!
- Add Bay Bucks to your card to use it for purchases on campus: Pioneer Bookstore, ASI Business Center, Printers/Copy machines, All Dining outlets, Vending Machines, Student Health Center, Library
- Get student discounts at some local shops and restaurants when you show your BayCard. See: <https://www.csueastbay.edu/asi/asi-services/discounts.html>



# Arrival Checklist- Activate Digital BayCard/ Request Physical BayCard

- For students living on-campus please visit the Student Housing Office to get your BayCard.
- For all other students, see the website to upload an approved photo and then **Activate Digital Bay Card** and/or **Submit a Bay Card Request Form** to request a physical BayCard (for pickup on campus):  
[www.csueastbay.edu/baycard/getting-your-bay-card.html](http://www.csueastbay.edu/baycard/getting-your-bay-card.html)



Watch video for overview of how to use the Bay Card and add Bay Bucks:  
<https://youtu.be/W4DHdgaW2mo>



# Checklist to do on Arrival/Before Classes Start

- Use your NetID to **connect to online resources for students:**
  - **BaySync** (campus-wide system to connect with clubs and be informed about activities on campus)
  - **Canvas** (learning management system for class materials and communications from professors)
  - **MyCompass Student Portal** a virtual "one stop shop" for matriculated students which allows you to effortlessly track your progress, schedule appointments, and transact university business. It integrates student systems, such as MyCSUEB, Canvas and BayAdvisor (appointment scheduling system) all in one place.
- Download **CSU East Bay Mobile app** and **CSUEB SAFE app** (available on Google and Apple)



# Checklist to do on Arrival/Before Classes Start

- Visit **Pioneer Bookstore**  
(purchase/rent books; student discounts on Apple products)

See our How To video on [How to Buy, Rent, or Borrow Textbooks](#)



- Visit **Library Learning Commons in the CORE building** (to borrow books, loaner laptop, hotspot)

See our How To video on [How to Borrow University Laptops and other Technology from the Library](#)

# Checklist to do on Arrival- Consider Transport Options

- Apply for new [AC Transit EasyPass](#)



- [Purchase parking permit \(if needed\)](#)

Are you a student driving to campus?  
Order your parking permit today

**WWW.MYCAMPUSPERMIT.COM**

Get your permit early and be prepared!



Parking & Alternative Transportation Services

Note: CSUEB Parking and Alternative Transportation Office also has information about carpools, public transit, zip-car (car-sharing) on their [website](#). **See How To Videos on Parking and Commuting to Campus in our video gallery-** [www.csueastbay.edu/cie/videogallery](http://www.csueastbay.edu/cie/videogallery)



# Internships and Working in the USA

**JOBS**  
**ON CAMPUS**



## **ON-Campus Employment-** *eligible immediately after start of term*

- No more than 20 hours per week
- Graduate assistantships available in some departments but incoming students may not be eligible
- Open positions posted on 1) CSUEB Online Job Board Handshake (download app or access via [Career Empowerment Center website](#)) 2) [BaySync](#) or 3) Pioneer Dining [dineoncampus.com/csueb/join-our-team](http://dineoncampus.com/csueb/join-our-team)
- Follow our social media where we share job openings in various departments on campus (@csueb\_international on IG)

## **OFF-campus employment-** *eligible after 9 months of study in the U.S.*

- Curricular Practical Training (CPT)- internship for academic credit
- Optional Practical Training (OPT)- usually done after completion of degree; see CIE website for OPT application workshops



# Summary of Resources for International Students

Resource	What they provide	website
Career Empowerment Center	Career Development Resources, Internship Resources	<a href="https://csueastbay.edu/careercenter">csueastbay.edu/careercenter</a>
Accessibility Services	Academic accommodations to qualified individuals with disabilities.	<a href="https://csueastbay.edu/accessibility">csueastbay.edu/accessibility</a>
Associate Students, Inc. (ASI)	Student Government + events for the student body	<a href="https://csueastbay.edu/asi">csueastbay.edu/asi</a>
Center for International Education (CIE)	Immigration and Study Abroad Advising	<a href="https://csueastbay.edu/CIE">csueastbay.edu/CIE</a>
Diversity and Inclusion Student Center (DISC)	Opportunities for leadership development, community engagement, and co-curricular programming on various topics of diversity and inclusion.	<a href="https://csueastbay.edu/diversity-inclusion">csueastbay.edu/diversity-inclusion</a>
Recreation and Wellness Center (RAW)	Fitness facilities and recreation programs including intramural sports, group exercise, and personal training	<a href="https://csueastbay.edu/raw">csueastbay.edu/raw</a>
Student Health and Counseling Services (SHCS)	Fully accredited outpatient clinic offering basic medical care for most illnesses and injuries and various elective services. Also offers individual, couples, group and crisis counseling.	<a href="https://csueastbay.edu/shcs">csueastbay.edu/shcs</a>
Student Leadership and Involvement Center (SLIC)	Recognized Student Organizations (RSOs=Clubs), Annual Student Leadership Conference, Service / Volunteer Opportunities	<a href="https://csueastbay.edu/studentlife">csueastbay.edu/studentlife</a>

# Academic Support for CSUEB Students

Resource	What they provide	website
Opportunities for Student Scholarships, Creative Activities & Research (OSCAR)	Facilitates your engagement in faculty-mentored outside-of-the-classroom work on a research or creative activity project related to your academic discipline; scholarships available for some projects	<a href="http://csueastbay.edu/oscar">csueastbay.edu/oscar</a>
Student Center for Academic Achievement (SCAA)	FREE tutoring for math, statistics, writing, science, and other student learning services and programs (also employs students)	<a href="http://csueastbay.edu/scaa">csueastbay.edu/scaa</a>
STEM Lab (in College of Science)	Community learning space with loaner technology and academic support for students in specific STEM (also employs undergraduate students)	<a href="http://www.csueastbay.edu/stemlab">www.csueastbay.edu/stemlab</a>
University Honor's Program (UHP)	Opportunity for academic challenge through the completion of specialized courses, seminars and projects under the direction of faculty mentors (for undergraduate students with minimum 3.6 GPA)	<a href="http://www.csueastbay.edu/uhp">www.csueastbay.edu/uhp</a>
Institute for STEM Education	The institute's Career Awareness and Preparation (CAP) Program connects CSUEB students with industry professionals via internship opportunities, company tours, & development of professional skills	<a href="http://www.csueastbay.edu/stem/institute/">www.csueastbay.edu/stem/institute/</a>

# Academic Calendar

CSUEB is on a semester calendar:

- **Fall semester classes start:** August 19, 2025
- **Thanksgiving/Fall break:** November 24-28, 2025
- **Last day of Fall classes:** December 6, 2025
- **Fall exams:** December 8-13, 2025
- **Spring semester classes start:** January 20, 2026
- **Spring break:** expected late March/early April, 2026
- **Last day of Spring classes:** expected early May, 2026
- **Spring exams:** expected mid May, 2026
- **Summer Session 2026 (optional):** June-July, 2026

*Dates subject to change. See online [catalog](#) for link to full Academic Calendar.*





# Get Involved on Campus



## Weeks of Welcome (WOW)

- official kick-off of events and programs during the first few weeks of the semester.
- The goal is to welcome returning students back to campus and provide support for new students as they transition into CSU East Bay.



## al Fresco

- Annual Fall welcome event
- **Thursday, August 28, 2005**
- featuring free food, giveaways, and campus and community resources tables.
- live performances and DJ



## Pioneer Palooza

- Club and Org Expo
- Learn about Recognized Student Organizations you can join and campus departments and programs you can get involved with.

# Helpful Links

- ❖ [MYCSUEB](#)
- ❖ [Document submission guidelines](#)
- ❖ [Admitted student checklist](#)
- ❖ [Video gallery](#)- check out our “How To” Series!
- ❖ [How to determine the amount you owe](#)
- ❖ [How to sign up for an installment plan](#)
- ❖ [How pay fees by wire transfer](#)
- ❖ [Important Dates for Fall Semester 2025](#)
- ❖ [New Admitted International Student FAQ](#)

## Fall 2025 Important Dates:

- April 22, 2025– Open Enrollment Begins
- August 12, 2025 – Fee Payment deadline
- ❖ August 19, 2025 – First day of Fall classes!
- ❖ August 19-25, 2025 – Add/Drop Period (with \$25.00 late ADD fee)
- ❖ August 26-Sep 2, 2025 – Add/Drop Period (\$25.00 late ADD fee + Instructor/Department Permission)



# Contacts

- CIE Office: 1 (510) 885-2880
- Emergency: 911
- DEPARTMENT WEBSITES:



Search contact information for Grad Academic Departments at  
[www.csueastbay.edu/aps/graduate-studies/graduate-program-directory.html](http://www.csueastbay.edu/aps/graduate-studies/graduate-program-directory.html)

*Check your Horizon e-mail and Follow us on Social Media!*

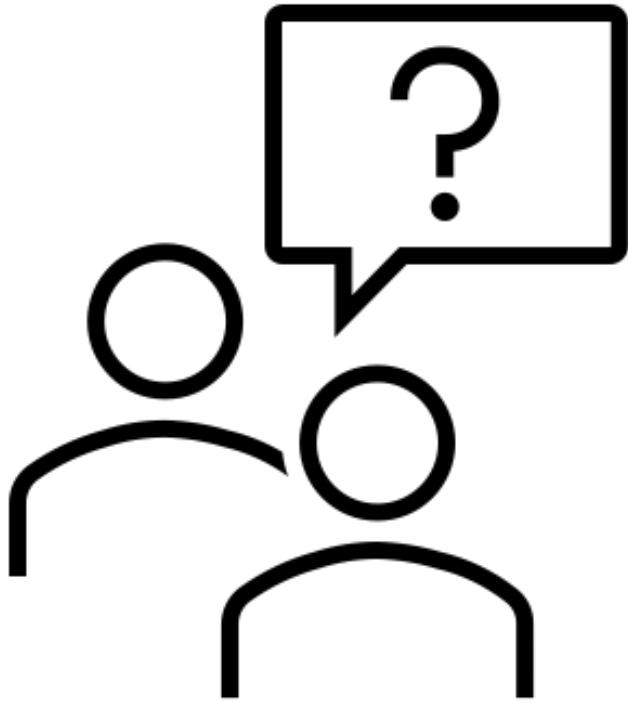
[www.facebook.com/csuebcie](https://www.facebook.com/csuebcie)

[www.instagram.com/csueb\\_international](https://www.instagram.com/csueb_international)

WeChat: qq503421502

WhatsApp Business Account: +1 (510) 200-8342





# Q&A



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International Recruitment &  
Marketing Manager  
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**Laura Perry**  
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**Type Questions in Q&A box**

**Follow-on questions?**

**Contact us for support anytime**



# WE LOOK FORWARD TO WELCOMING YOU ALL!

