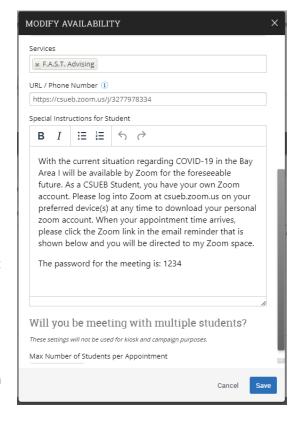
Zoom Password Requirement & Bay Advisor Suggestion

Advisors who use Zoom appointments through Bay Advisor, here is a suggestion to make the new campus Zoom password requirement be automated with the Bay Advisor appointment scheduler. The

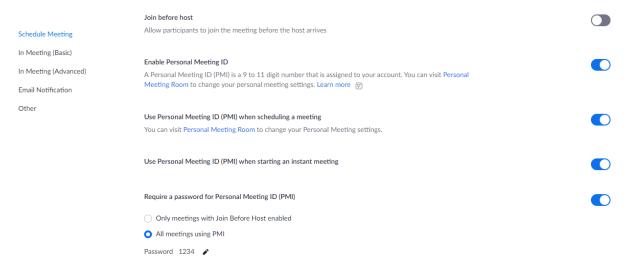
goal is to limit your administrative work of appointment scheduling in multiple places.

First, in your Bay Advisor Availability Tab, modify your availability and insert your Zoom Personal Meeting ID (PMI) into the URL/Phone number area. Also, in the "Special Instructions for Student" section right below, include your message to your students that you will be meeting via Zoom. Lastly, be sure to include your Zoom Password. It can be what you choose, but IT is requesting that you change it occasionally. Use of **bold** font can be helpful here too.

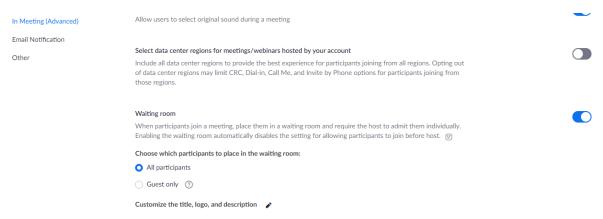
The automated communication settings in the Bay Advisor sends 2 emails and 1 text message to the student. Your Zoom URL and what is written in the Special Instructions for Student section is transposed into the scheduling email confirmation at the time the appointment is made, as well as the reminder email that is sent automatically to the student roughly 24 hours before the appointment. The reminder text message is sent two hours before the appointment, your zoom URL will be included in the text, but the Special Instructions are NOT in the text.



Next you will need to modify your Zoom settings. To do so, you need to log into your CSUEB Zoom account at csueb.zoom.us and toggle to settings. Under Schedule Meeting you can adjust your settings to use your Personal Meeting ID and set your password for your PMI. The password must match what you have posted in your Bay Advisor Availability Special Instructions for Student. This will be important as you occasionally change your zoom password for continued security.



One last suggestion to make this easier for you and your students is to turn ON your waiting room feature in Zoom. This way if you have back to back meetings, the next student does not "walk into" your in progress meeting and you are notified they are there. You can message all people in your waiting room if you are running late or over.



If you have any questions, please email bill.irwin@csueastbay.edu. As a caveat, I am not a Zoom expert, but I am learning and we can work together to figure out other ways of facilitating virtual meetings with your students.