

**ADVISING UNVEILED:**

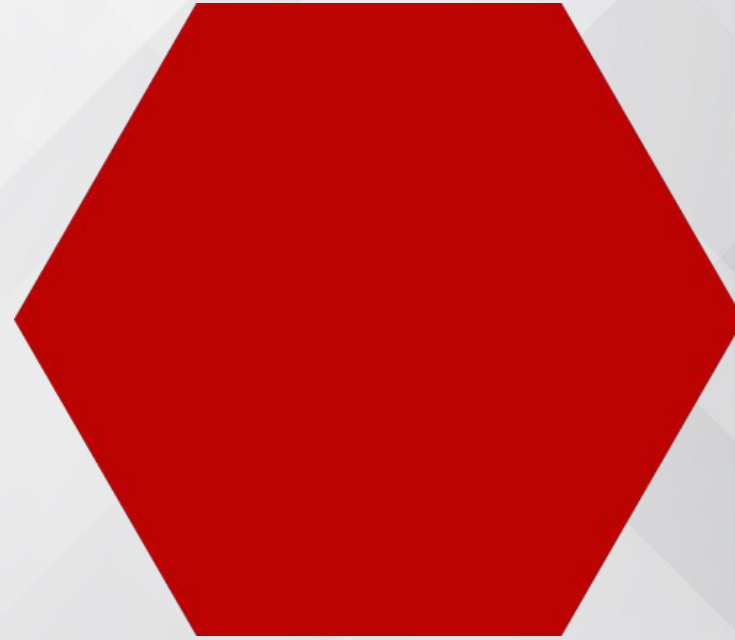
# College of Science Approach to Student Success

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Back to the Bay 2024

# ABOUT US

The College of Science undergraduate advisors ensure that students receive timely guidance about their degree requirements; have information about and access to opportunities beyond the classroom including research, internships, and career pathways; get help navigating our systems; and build belonging and STEM identity in a supportive and inclusive community. We will consistently communicate with clarity and kindness.



# MEET OUR SUCCESS

## TEAM

**Joanna Cady Aguilar**

Lower Division

Majors: Biology, Biochemistry, Chemistry, Environmental Science, Geology, Psychology, Public Health, Health Sciences

**Evelia Jimenez**

Lower Division

Majors: Computer Engineering, Construction Management, Civil Engineering, Industrial Engineering, Computer Science, Mathematics, Physics, Statistics

# MEET OUR SUCCESS

## TEAM

**Kailey Jo (KJ) Palmer**

Lower Division

Undeclared - Interest in Nursing specialist

**Audrey Larson**

Pioneer Success Coach

Student Population: Students on academic alert, who have been academically disqualified, and with cases and progress reports (high-concern students)

# MEET OUR SUCCESS TEAM

**Janet Snyder**

Upper Division

Majors: Computer Science, Mathematics

**Avel Perez**

Upper Division

Majors: Biology, Health Sciences, Public Health, Psychology

# MEET OUR SUCCESS

**Kelley Gove**

Upper Division

Majors: Biology, Biochemistry, Chemistry,  
Psychology

**Kristen Fu**

Upper Division

Majors: Geology, Environmental Science,  
Psychology

**Bethany Villafuerte**

Upper Division

Majors: Psychology

# MEET OUR SUCCESS TEAM

**Morgan Grana**

Upper Division

Majors: Computer Science,  
GE Advising for Physics and Statistics

**Monika Chung**

Upper Division

Majors: Public Health, Health Sciences

# MEET OUR SUCCESS

## TEAM

**Lisa Holmstrom**

Upper Division

Majors: Computer Engineering,  
Construction Management, Civil  
Engineering, Industrial Engineering

**Christina Bluck**

Upper Division

Major: Nursing



# LD Team: Incoming Freshmen and Continuing Sophomores

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- Enrollment and group advising for incoming first-time freshmen and freshman transfers
- Proactive advising for continuing freshmen and sophomores
- Consult and collaborate with Upper Division Major Advisors for appropriate referrals and transitions for continuing lower division students



# UD Team: Incoming Transfers and Continuing

## Juniors/Seniors

- Department-specific welcome/group advising sessions for incoming sophomore, junior, and senior transfers
- Major-specific advising for continuing upper division students
- Collaboration with department chairs regarding class schedules and course scheduling
- Consultation with Lower Division Academic Advisors regarding advisor transitions for continuing students



# CAMPAIGNS FOR FALL 2024



## New Students

**Group Advising appointment campaigns through Summer 2024**

**New freshmen:** Lower division team hosted Zoom group advising sessions for incoming freshmen to enroll them in F24 courses

**New transfers:** By department, the upper division team hosted Zoom group advising sessions for incoming transfers to introduce department and recommend courses for F24



## Re-enrollment

**Individual appointment campaigns via BayAdvisor**

1. **Audience:** Continuing students not yet enrolled in Fall 2024
2. **Messaging:** Enroll in Fall 2024 courses

**Audience:** Continuing students

**Messaging:** Enroll in Spring 2025 courses



## Graduating Seniors

**Individual appointment campaign via BayAdvisor**

**Audience:** Students eligible to apply for graduation (90 units completed)

**Messaging:** Apply for Spring 2025 graduation by priority registration deadline



## Targeted Populations

Examples of department specific campaigns:

- Continuing students who have not met with an advisor before
- BIOL: Students w/ GPA 2.5 and below
- PH/HS: Enrollment in PH courses that are only offered once a year
- Pioneer Success Coach: Academic Alert students
- UIN: Students who are ready to declare major; below 3.0 GPA; upcoming application deadlines
- ...and more!

# BEST PRACTICES or HIGHLIGHTS

## Best Practice #1: CS/Math Scheduler

With such a large percentage of transfers, a faculty member of the CS Department developed a [“First Semester Schedule Planner”](#) tool where new transfers can enter major coursework completed and the tool provides a list of suggested courses for their first semester at CSUEB. Students enroll into classes early and can then tweak their schedule after meeting with an advisor (if necessary). The tool was modified recently for Fall 24 [Math Department transfer students](#).

# BEST PRACTICES or HIGHLIGHTS

## Best Practice #2: Class Visits

### PSYC advisor visits in STAT 310 and PSYC 300W

- STAT 310: Targeting new transfers to promote advising services
- PSYC 300W: Targeting likely seniors preparing to apply for graduation

### BIOL/SCI 130 class visits

- Promote LD advisors

# BEST PRACTICES or HIGHLIGHTS

## Best Practice #3: Monthly Dept/Advisor Meetings

- Monthly Department chair/faculty liaison meetings (PSYC, PH, BIOL):
  - Discuss impacted classes, unique student cases, etc.
- Weekly CS meeting to discuss student cases, etc.

# THANK YOU!

CSCI Student Service Center

Email: [cscistudentcenter@csueastbay.edu](mailto:cscistudentcenter@csueastbay.edu)

Phone: 510-885-4046

Walk-In: North Science Room 143

 <https://www.csueastbay.edu/csci-ssc/>

Archived slides



# VISION

The model allows for a strengths-based approach for faculty and professional advisors to use their role-specific skills in a coordinated effort to serve students better. The expanded college-based advising model allows for faculty and professional advisors to maintain manageable caseloads, granting more time to work meaningfully with students. Faculty and professional advisors will support each other to advise students toward timely graduation.



# MISSION

Students will be provided with consistent, robust, and holistic advising supported by a team of advisors housed within College Centers and Signature Programs. Advising will be aligned with students' major and career goals, supportive of student identities, and focused on improving retention and graduation rates through strong relationships and inclusive communities.



# CORE VALUES

Provide consistent point(s) of contact within college or centralized spaces within signature programs.

- Provide culturally aware advising practices that address students' needs.
- Students, faculty, and professional advisors are included in the model.
- Cooperation and support to improve student advising experience.

\*\* Tea time\*\*



# BUILDING BRIDGES

## Department Contacts

Email:

[cscistudentcenter@csueastbay.edu](mailto:cscistudentcenter@csueastbay.edu)

Phone:

510-885-4046

Walk-In:

North Science Room 143

# BUILDING BRIDGES

\* Bay Advisor  
Notes/Reports

BayAdvisor appointment notes are  
**INCREDIBLY** helpful!

- Brief summary of topics covered w/ student
- Sharing of relevant academic updates (e.g. approved substitutions)
- Fosters collaboration and provides more context for student cases

# BUILDING BRIDGES

\*Bay Advisor  
Alerts/Cases

FYI for Alerts/Cases put in Bay Advisor:

- Pioneer Success Coach, LD and Main advisors are notified
- One case per student per course is sufficient
- Reporting cases at appropriate time

# BUILDING BRIDGES

\*Faculty  
Survey

## Title

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